



Date: 05 February 2014

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Service Hotline

Feedback on the Equity Market Post Trade Gateway issue experienced on 03 February 2014

The JSE experienced an issue on Monday morning, 3 February 2014, on the Equity Market Post Trade Gateway and certain clients were not receiving real-time Trade Confirmations.

Investigations confirmed a procedural problem and immediate corrective action was taken to resolve this. The JSE reset the Gateway sequence number back to 1 which forced the Gateway to re-publish Trade Confirmations from the start of the day to clients which resolved the issue. In addition, the JSE has implemented additional controls to ensure no recurrence of this issue.

The JSE apologises for any inconvenience this may have caused.

Markets / Service (s):

- Equity Market

Environment(s):

- Production

Contact:

If you have any queries about this announcement, please contact

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